

# Newsletter



**Castle Dental Care**  
08443878877  
[www.castledentalcare.org.uk](http://www.castledentalcare.org.uk)

Castle Dental Care  
First Floor  
Tangmere Square  
Castle Vale B35 6DL  
08443878877  
Newsletter No:33 Autumn 2010

## Castle Dental Care are happy to introduce Dr. Krina Patel B.D.S.



Castle Dental Care are very happy to introduce to you our newest team members Dr. Krina Patel, (pictured left) who has recently joined us from Kings College London.

Also, welcome to the practice to Dental Nurse Hayley Gilbert.

Congratulations to Dental Nurses Vicki and Becky who both safely delivered bouncing babies!, Vicki had a girl and Becky a boy.

### Principals:

**Dr Steve Clements** M.B.E

B.Ch.D M.F.G.D.P.

**Dr Camila Pema Dhaya**

B.Sc (Med) B.D.S. (Wits)

M.J.D.F. R.C.S. (Eng)

### Dentists:

- Dr Emma Castellino  
B.D.S.
- Dr Puneet Jain  
B.Sc. B.D.S. (Hons)  
M.J.D.F. R.C.S. (Eng)
- Dr Yusuf Sadiq  
B.D.S.
- Dr Parmjit Kaur  
B.D.S. M.F.D.S.  
M.Orth
- Dr Jatinder Kaur  
B.D.S. (Hons) M.J.D.F.  
R.C.S. (Eng)
- Dr Ravinder Jakhu  
B.D.S.
- Dr Krina Patel  
B.D.S.

### Practice Hygienist:

Mrs. Carolyn Buckley R.D.H

### Enlighten Evolution Whitening System

Evolution Ice is a combination system which is redefining professional teeth whitening. It is the first and only system in the world to GUARANTEE that any patient will whiten to a VITA shade B1 which is the whitest shade on a regular shade guide.

#### GUARANTEED results

LITTLE/NO SENSITIVITY during and after treatment

PREDICTABILITY: on average 12-13 shades lighter

compared with other whitening systems of 6-7 shades lighter

EVEN COLOUR: uniform colour from the necks to the tips of the teeth

#### Who is suitable?

Anyone who wishes to have whiter teeth, Very discoloured teeth

Previous failed bleaching results, Tetracycline staining

**Cost: £550** – 2 weeks + 1 Hour in Surgery: includes home whitening kit consisting of super sealed trays, bleaching gels and desensitizing gels and toothpaste and in surgery tooth whitening session  
**£650** if severe case and 4 weeks of treatment required



**Interest Free**  
**Finance Available**  
**for all Private**  
**Treatment**

## What you need to know about changes to NHS Dentistry in England.

From April 1st 2010, this will mean:

There will be three standard charges for all National Health Service dental treatment. This will make it easier to know how much you need to pay.

Most courses of treatment will cost £ 16.50 or £45.60

The maximum charge for a complex course of treatment is £198

**You will still receive;**

- **The same standard of treatment and care from your dentist**
- **Free NHS dental treatment (for those who meet the exemption criteria)**

If you qualify for free dental care the new charges will not affect you at all. You will still be eligible for free care. Treatment will remain free for children under 18, those under 19 if still in full time education, pregnant women, new mothers and people on certain state benefits.



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**We now stock a comprehensive range of**  
***“Toothbrushes, Mouthwashes and interdental aids”***

**At competitive prices**  
**Ask any member of staff for details**

### Emergency Appointments

Patients who have a Dental emergency when the practice is not open, should contact the following number:

**NHS Direct on 0845 6031435**

## Castle Dental Care Introduce New Telephone system

Castle Dental Care are pleased to announce that from 15th June 2010 a new telephone system has been introduced. This is in response to patient comments that ‘Recently it has been difficult to get through and the phones always seemed to be engaged.’

We have been looking at systems for a while and have chosen to invest in one that has been implemented in other dentists and doctors practice’s successfully.

When you call - you will be told that you are being put through to the practice, you will be put into a queue and told at what position you are in the queue. It is then your option to wait or to phone back.

We will eventually phase out the old telephone number but presently you can use either number, We would like to apologise to our patients who have had difficulty contacting us and we hope you find the new telephone system an improvement. We would welcome any feedback you might have.

Please make a note of our new Number:

**08443878877**

### New Website

Take a look at our new website. It can be found at:

**[www.castledentalcare.org.uk](http://www.castledentalcare.org.uk)**

It has information about the practice, our staff and all the treatment options available, Take a look today!

### Data Protection

We do not, under any circumstances, make available any information held about a patient to any third party without the express permission of the patient concerned and we never make our address database available to companies for the purpose of direct marketing.